

Notifications on Huawei phones.

A common complaint of Huawei phone owners is that sometimes they do not receive notifications from some of their installed applications.

The reason behind most of the cases is due to the power management of the Huawei Emotion UI. In an attempt to extend the life of the battery as much as possible Huawei has exaggerated a bit with the energy management of the Emotion UI.

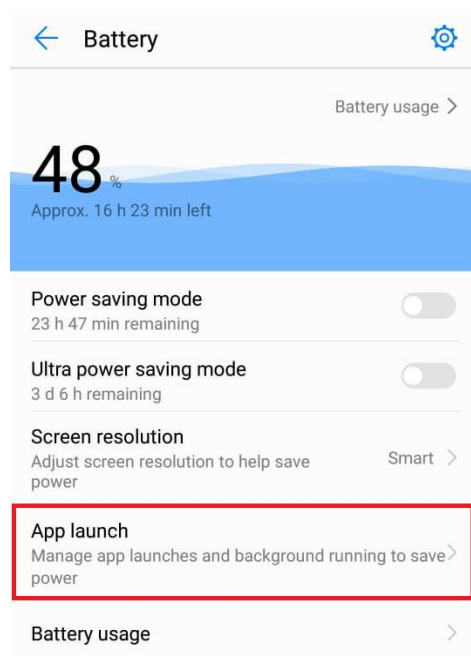
By default, the Emotion UI puts all installed applications in a "deep sleep" mode, which prevents them from running in the background and negatively affects their functionality. This leads to some missing notifications from some installed applications. Huawei has a white list of applications that includes some of the popular apps such as Gmail, WhatsApp, etc. so that its functionality is not affected.

How to set the phone to receive notifications from NedChat.

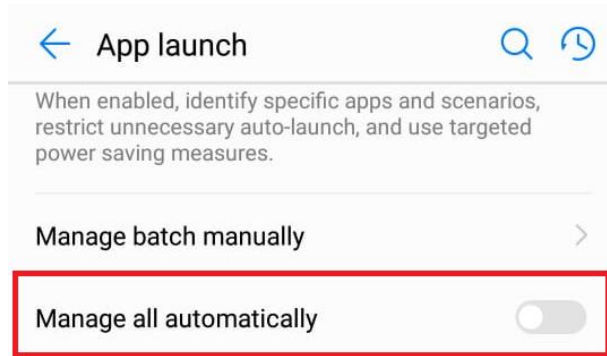
1. Go to Settings -> Battery



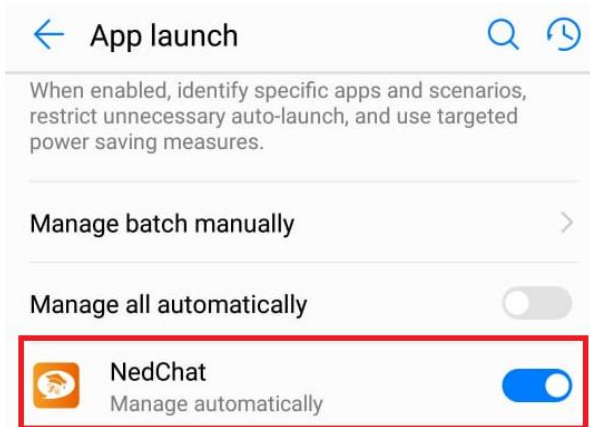
2. Select App launch



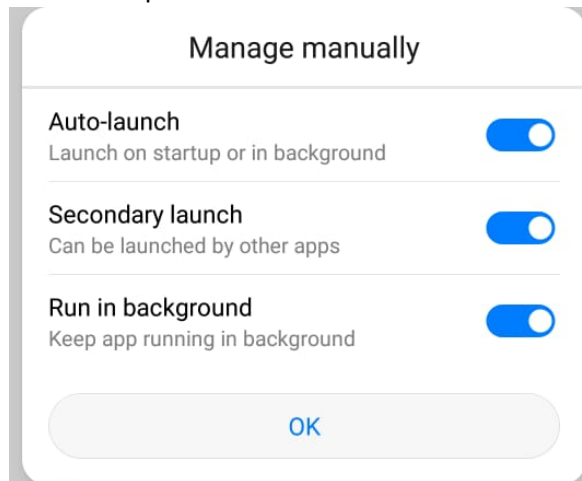
3. Disable “Manage all automatically”



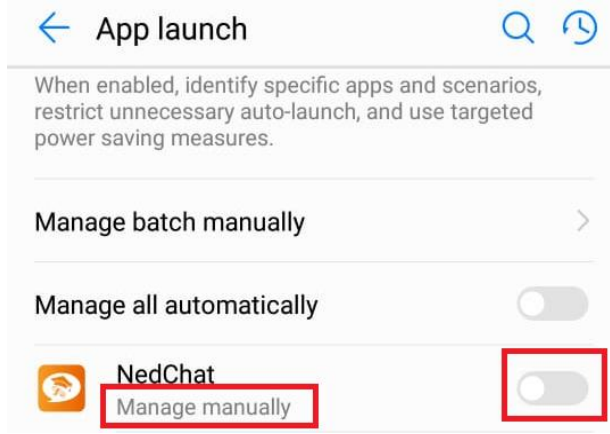
4. Find the NedChat app and disable “Manage Automatically”



5. In the “Manage manually” menu leave all options enabled and select Ok



6. At the end the NedChat app should appear with the indicator disabled and say "Manage manually"



7. Launch the NedChat app normally and close it

Once you have completed these steps, you should receive notifications from NedChat normally; if the problem persists, try reinstalling the app from Google Play and retry the steps in this document.